

Use of the former
Dartmouth and
Kingswear Cottage
Hospital site

Feedback Report

February
2022





Contents

- Introduction..... 3**
- What we did 4**
- Key findings..... 5**
- Detailed findings 6**
 - Question 1. If a community bid is put forward, as outlined above, would you want Dartmouth Town Council to be involved in this?6
 - Question 2. If you answered “no” to the previous question, what are your reasons for giving this answer?7
 - Question 3. What facilities for local people would you like to be considered as part of the development plans?.....8
 - Question 4. Do you have any other suggestions for the use of the site? 10
 - Question 5. How would you like to remain informed and engaged about Dartmouth Town Council’s plans for a community bid for the hospital site? 12
- Demographics information..... 13**
 - Question 7. Do you live in TQ6? 13
 - Question 8. If you do not live in TQ6, what is the first part of your postcode? 14
 - Question 9. How old are you?..... 15
 - Question 10. How would you describe your ethnicity?..... 16
 - Question 11. How would you describe your gender? 17
 - Question 12. How would you describe your sexual orientation?..... 18
 - Question 13. Do you have a disability? 19
 - Question 14. If so, what type of disability do you have? 20
 - Question 15. Are you a carer? 21
- Statement from [name] 22**
- Recognition 22**
- Appendix 23**
 - Appendix 1. Flyer promoting the survey distributed by post 23
 - Appendix 2. A Healthwatch Devon Facebook post promoting the survey 25
 - Appendix 3. List of stakeholder group invitees 26
- Contact us 28**



Introduction

Healthwatch in Devon, Plymouth, and Torbay is the health and social care champion for people using health and care services in Devon. Healthwatch listens to what people like about services and what could be improved. We make sure NHS leaders and other health and social care decision makers hear your voice and use your feedback to improve care.

Healthwatch was asked to assist Torbay and South Devon NHS Foundation Trust (the Trust) and Dartmouth Town Council in finding out what local people would like to see from any future development of the site of the former Dartmouth and Kingswear Cottage Hospital.

The NHS has been changing the way it provides health services, moving away from a reliance on hospital beds to provide more services in people's communities. Building work started in June on a new £4.8m Health and Wellbeing Centre in Dartmouth, which is due to open in late Summer 2022. Part of the funding for the new building will come from the sale or re-development of the former Dartmouth and Kingswear Cottage Hospital site, which closed in 2017. The Trust's board of directors recognised that it would not be cost-effective or within the NHS remit to develop the site, but considering the importance of the site to the community, agreed to explore how future development of the site could benefit the local community.

There are two options for the development of the site. Under **Plan A**, Dartmouth Town Council would like to buy the site and manage how it is developed, in partnership with other local stakeholders, so that both the local economy and community would benefit. If the Town Council is unable to secure funding to support a community bid for the site, the Trust will advertise it for sale on the open market in 2022, so that it has the funds needed by March 2023 to pay its share of the costs for the new Dartmouth Health and Wellbeing Centre (**Plan B**). The following survey was developed by the Trust and Dartmouth Town Council to find out whether community would support such a bid.



What we did

The survey was open from 8th November to 10th December 2021. The survey consisted of four questions asking people for their opinions and suggestions about the use of the site, two questions asking respondents how they would like to be contacted with updates about the redevelopment, plus nine optional questions collecting demographic information.

The Trust and Town Council established a task and finish stakeholder group, with representation from across the local community, to share thinking about development of the site, including plans to engage with the local community about what they would like included. Three stakeholder meetings were facilitated by Kevin Dixon, interim steering group lead for Healthwatch in Devon, Plymouth, and Torbay, between July and September 2021; another was held in January 2022 and further meetings will be held as appropriate, if the community bid proceeds. A membership list can be found in Appendix 3.

Respondents were able to complete the survey on paper or online. Paper surveys were made available at several locations in Dartmouth and the surrounding areas (see Appendix 1 for a full list). A flyer (Appendix 1) promoting the survey was distributed to 8,014 households in the Dartmouth and Kingswear area via Royal Mail. A news release was issued to local media and coverage featured in the Dartmouth Chronicle and on Radio Devon, including two interviews with Cllr Ged Yardy during the course of the survey. The engagement plan was shared with Dartmouth Town Council and the Trust board as well as its governors. The local MP was kept informed. The survey was also promoted using social media (see Appendix 2 for an example). 642 respondents completed the survey. 528 people completed the survey online and 114 people completed a paper survey.



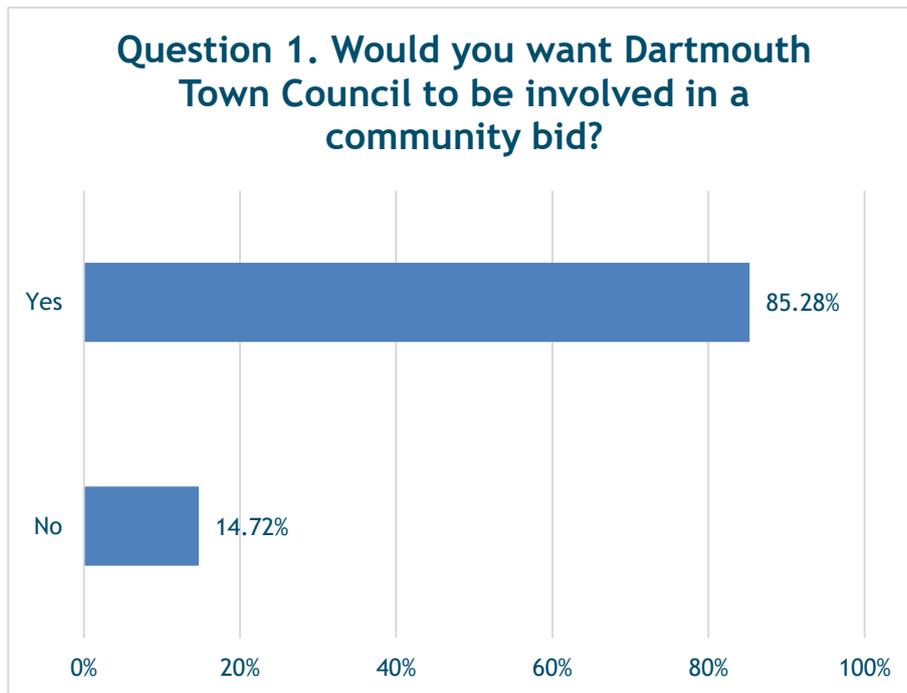
Key findings

- 642 people responded to the survey. 85% lived in the TQ6 area, and 70% of respondents were over 55. Of the respondents who did not live in TQ6, 90% lived in surrounding TQ areas.
- When asked if they would want Dartmouth Town Council to be involved in a community bid, 85% of respondents said yes and 15% said no.
- Respondents who did not want Dartmouth Town Council to be involved in a bid gave the following reasons: lack of confidence in the council's judgement, expertise, or ability to manage such a project; the belief that council resources should not be used or that council tax will increase because of the bid; lack of trust that the council will act in the best interests of the community; belief that the bid should be handled by another organisation; and the belief that the hospital should instead be sold on the open market.
- Respondents ranked *homes for key workers* and *affordable homes for local people* as the most preferable options for the use of the site. *Accessible offices for Dart Harbour and Navigation Authority* and *meeting space to support marine activities* were ranked as the least preferable. There were no notable differences between the preferences of those 55 and under and those over 55.
- Alternative suggestions for the use of the site included the following: rehabilitation, convalescent, and care services; a minor injuries or urgent care centre; primary care services; community and social groups and services; using the site for commercial purposes or selling it; police services; and parking.



Detailed findings

Question 1. If a community bid is put forward, as outlined above, would you want Dartmouth Town Council to be involved in this?



618 respondents answered this question and 24 respondents did not. 85.28% of respondents (527 people) answered yes and 14.72% (91 people) answered no.



Question 2. If you answered “no” to the previous question, what are your reasons for giving this answer?

99 respondents answered this question and 543 did not. Some people who answered “yes” to question 1 also used this question to share their reservations and concerns. The most common reason (54 comments) was a lack of confidence in the council’s judgement, expertise, or ability to manage such a project. Other reasons included financial concerns (e.g. the belief that council tax may increase because of a bid, or that council resources should not be used; 14 comments), a lack of trust that the council will act in the best interests of the community (13 comments), a belief that the project would be better handled by another organisation (seven comments), or preferring that the site be sold (seven comments).

Confidence in council’s ability or expertise (54 comments)

- “I don’t think they are capable of dealing with it. No confidence.”
- “Too big a project for [Dartmouth Town Council]. Cost of demolition and redevelopment will be far beyond DTC funding/management/marketing skills.”

Financial concerns (14 comments)

- “Council tax has increased dramatically. I fear this will add to these increases.”
- “Councils are already financially [strained] and this will be an added burden.”

Belief that council will not act in community’s interests (13 comments)

- “Lack of trust that it would benefit local people.”
- “Not sure they would have the best interests of the community and local residents at heart over financial gain.”

Belief the bid should be handled by another organisation (seven comments)

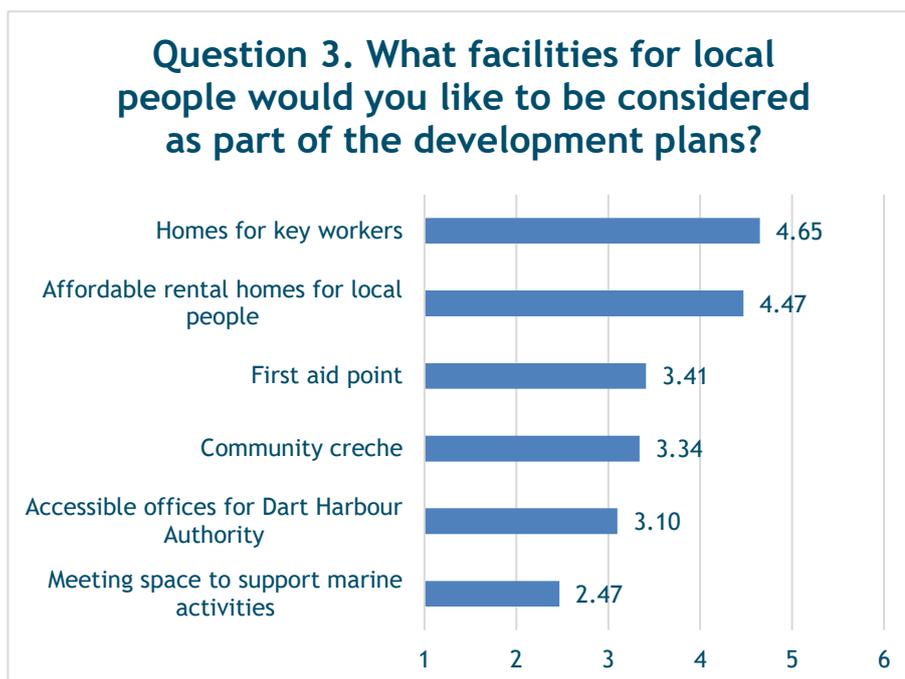
- “I would support DTC in encouraging and facilitating development by others.”
- “Exceeds role and remit of a parish council.”

Prefer the site to be sold (seven comments)

- “I really think that prime development land should be sold and the funds used for the community rather than this site used for the community.”
- “The site needs to be sold to help with [the] payment of [the] new medical centre.”



Question 3. What facilities for local people would you like to be considered as part of the development plans?



580 respondents answered this question and 62 did not. The six potential options that were suggested to respondents are ranked below in order of importance.

- Homes for “key workers” such as teachers, nurses and social workers (average rating: 4.65/6).** Of the 536 respondents who provided a ranking for this option, 39.55% (212 people) ranked it as their most preferable choice and 6.90% (37 people) ranked it as their least preferable choice.
- Affordable rental homes for local people (average rating: 4.47/6).** Of the 533 respondents who provided a ranking for this option, 31.89% (170 people) ranked it as their most preferable choice and 8.26% (44 people) ranked it as their least preferable choice.
- First aid point during summer and festivals (average rating: 3.41/6).** Of the 515 respondents who provided a ranking for this option, 11.26% (58 people) ranked it as their first choice and 15.34% (79 people) ranked it as their least preferable choice.
- Community creche (average rating: 3.34/6).** Of the 499 respondents who provided a ranking for this option, 5.01% (25 people) ranked it as their most preferable choice and 10.22% (51 people) ranked it as their least preferable choice.
- Accessible offices for the Dart Harbour and Navigation Authority and facilities for mariners (average rating: 3.10/6).** Of the 487 respondents who provided a ranking for this option, 12.73% (62 people) ranked it as their most preferable choice and 20.53% (100 people) ranked it as their least preferable choice.
- Meeting space to support marine activities such as training and education (average rating: 2.47/6).** Of the 481 respondents who provided a ranking for this option, 5.41% (26 people) ranked it as their most preferable choice and 34.30% (165 people) ranked it as their least preferable choice.



35 respondents who completed paper questionnaires ticked or circled the facilities they would like to be considered but did not rank the options. The number of respondents that ticked or circled each option is listed below in brackets. The preferences of these 35 respondents does not differ notably from the rank order of the 580 respondents who ranked the options.

1. **Affordable homes for local people (28 respondents)**
2. **Homes for key workers (25 respondents)**
3. **First aid point during summer and festivals (21 respondents)**
4. **Community creche (12 respondents)**
5. **Meeting space to support marine activities (nine respondents)**
6. **Accessible offices for Dart Harbour and Navigation Authority (seven respondents)**



Question 4. Do you have any other suggestions for the use of the site?

361 respondents answered this question and 281 did not. Health and social care services were the most commonly suggested, particularly rehabilitation and care (87 respondents), minor injuries or urgent treatment (70 respondents), and primary care (19 respondents). 21 respondents suggested health and wellbeing services but did not specify which. Eight respondents had other suggestions, including an ambulance or paramedic base, or physiotherapy clinics. 60 respondents said they would like the site to be used for community purposes, e.g. social and support groups, information, education, or leisure activities. 56 respondents said they wanted the site to be sold or used for commercial purposes, e.g. hospitality and tourism, small business space, banking, or for-profit housing. 46 respondents wanted the space to be used for housing that was affordable or limited to key workers and permanent residents (i.e. not holiday lets or second homes). 18 respondents wanted police services to be available from the space and 12 respondents suggested it could be used for parking.

Health and social care services

Rehabilitation, convalescence, and care (87 comments)

- “Convalescent beds to relieve pressure on Torbay Hospital.”
- “A place for people who are in our main hospitals waiting to go home.”
- “Care provision in [the] lower town.”
- “Respite and day care for the elderly.”

Minor injuries/urgent treatment centre (70 comments)

- “Having an on-the-spot accident centre would be invaluable to the people of Dartmouth because of the type of activities that go on here and considering the problem of using the ferry to get to the other side of the river and on towards Torbay Hospital.”
- “Out-of-hours emergency services that are this side of the river and are closer than [a] one hour’s drive away.”

General (21 comments)

- “As a hospital.”
- “Other pop-up health and wellbeing clinics.”

Primary care (19 comments)

- “Provision of primary care in [the] lower town for an increasing number of older age ranges.”
- “I would like Dartmouth Medical Centre to conduct satellite clinics on that site.”

Other (8 comments)

- “Physiotherapy day centre.”
- “Base for paramedics [and] local ambulance.”
- “Psychiatric follow up.”



Community and social use (60 comments)

- “A community hub for senior citizens.”
- “[A] memory café for those with dementia, or disabled [people] who don’t get much opportunity to get out for social engagement. A drop-in training centre for all ages, whether computer skills, DIY skills, educational, or other.”
- “Space for wellbeing activities for young and old.”
- “A Dartmouth club with café, games rooms, youth club, relaxation areas for quiet or conversation, for use by local village residents.”
- “Drop-in centre for parents to be supported.”
- “I would like to see a focus on youth facilities for this site. These might include climbing, skateboarding, art, music, table sports, sociable space, etc.”

Sell or use for commercial purposes (56 comments)

- “Boost the local economy and employment prospects with business start up space, hot desking and meeting space.”
- “A good option would have been that the Trust sells the property for the very highest price to a developer or whoever, and undertake to put the money into providing more beds in Torbay.”
- “Restaurant or bar in the commercial part, given its waterfront location and lovely views.”
- “Provision of an area where several banks could offer banking facilities on a shared basis as Dartmouth is devoid of these.”

Affordable accommodation e.g. for locals and keyworkers (46 comments)

- “Affordable homes for older people.”
- “Low cost rent for key workers would be essential, those key workers should be long-term residents, local families living here for more than five years.”
- “Affordable homes for local young people would be the best idea. They are currently priced out of the market and can only buy if they have wealthy parents to help them.”
- “I would like a possible work place accommodation scheme, providing you work in the town from outside the area then you qualify for a living space. People who want to come and work here have no available accommodation; businesses need staff due to a major shortfall.”

Police services (18 comments)

- “A local police office to be re-established in Dartmouth.”
- “We could also have the police service back. Perhaps they can be there to help the forever growing community.”

Parking (12 comments)

- “Car park. I may then get to go into town a bit more.”
- “Parking for key workers and carers who travel to Dartmouth to work.”



Question 5. How would you like to remain informed and engaged about Dartmouth Town Council's plans for a community bid for the hospital site?

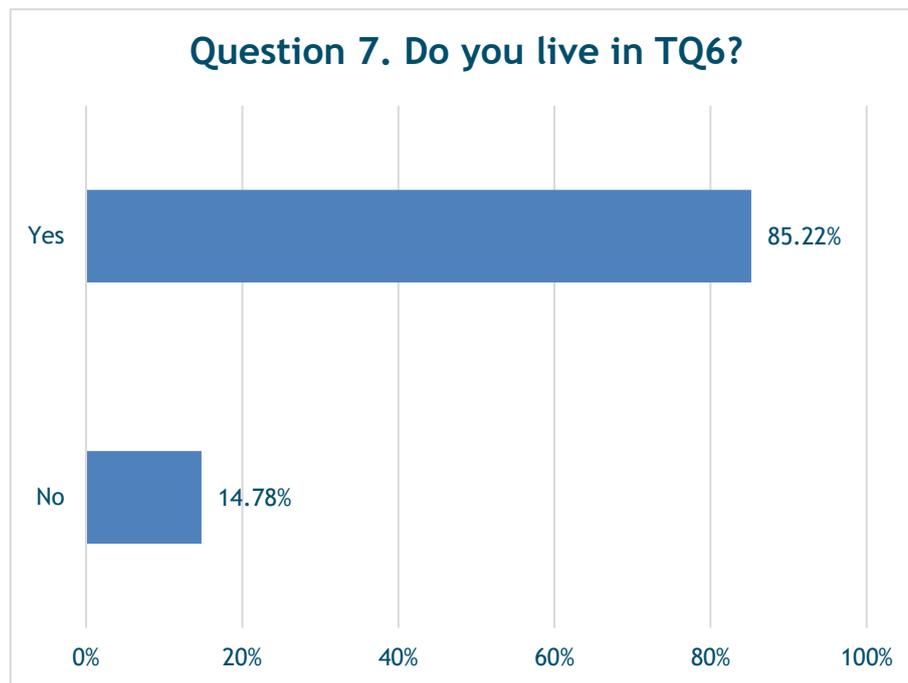


597 respondents answered this question and 45 did not. As respondents could select more than one answer, percentages may total greater than 100. 68.34% of respondents (408 people) wished to be contacted by email, 17.25% (103 people) selected “none of the above,” 10.72% wanted face-to-face meetings, and 8.38% (50 people) wanted to be contacted via post. 9.21% of respondents (55 people) selected other. Of those respondents, 23 people said they would like to be updated via local news (e.g. Dartmouth Chronicle or ITV Spotlight), 16 people wanted to be updated via social media or websites (e.g. Facebook, or the Dartmouth Town Council website), five people wanted to be updated via newsletters or noticeboards, four people wanted to be updated via community groups or forums, and two people wanted to be contacted via phone. 11 respondents who selected “other” did not name another form of communication.



Demographics information

Question 7. Do you live in TQ6?



636 respondents answered this question and six did not. 85.22% of respondents (542 people) answered yes and 14.78% (94 people) answered no.



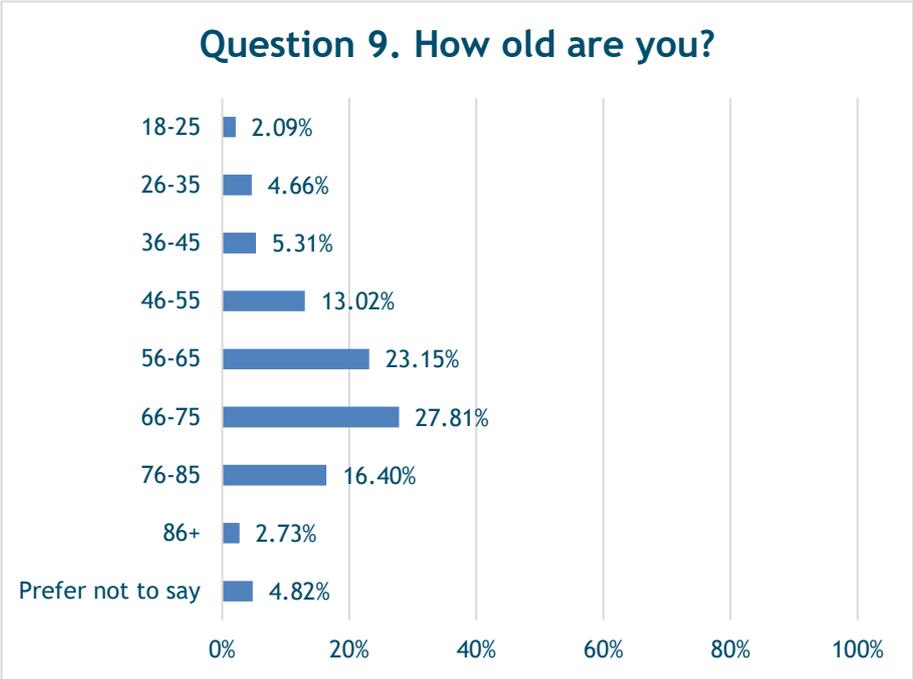
Question 8. If you do not live in TQ6, what is the first part of your postcode?

Only respondents who answered “no” to the previous question have been included in this analysis; of those respondents, 90 answered this question and 4 did not. The postcodes are listed below, with the number of respondents in brackets. Two respondents gave postcodes that were unclear or non-existent.

- **Inside TQ (81)**
 - TQ9 (57)
 - TQ7 (8)
 - TQ5 (5)
 - TQ3 (4)
 - TQ12 (3)
 - TQ1 (2)
 - TQ2 (1)
 - TQ4 (1)
- **Outside TQ (7)**
 - EX1 (1)
 - B73 (1)
 - GL5 (1)
 - SW16 (1)
 - PL4 (1)
 - PO13 (1)
 - CF3 (1)
- Unclear/non-existent (2)



Question 9. How old are you?

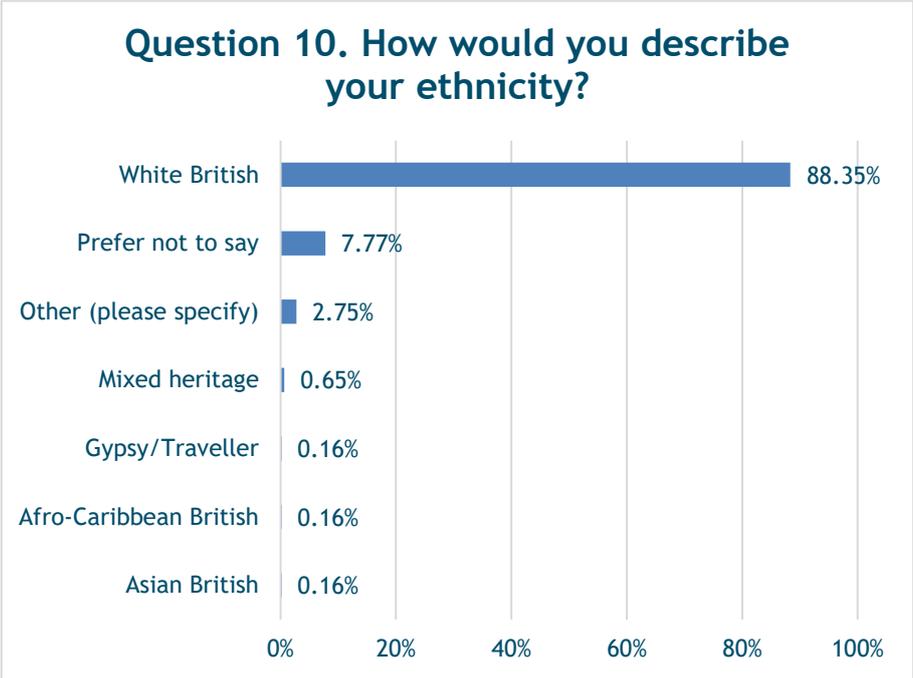


622 respondents answered this question and 20 did not. 2.09% of respondents (13 people) were aged 18 to 25, 4.66% (29 people) were aged 26 to 35, 5.31% (33 people) were aged 36 to 45, 13.02% (81 people) were aged 46 to 55, 23.15% (144 people) were aged 56 to 65, 27.81% (173 people) were aged 66 to 75, 16.40% (102 people) were aged 76 to 85, 2.73% (17 people) were aged over 86, and 4.82% (30 people) selected “prefer not to say.” None of the respondents were under 18.

According to data from Devon County Council, the Dartmouth area (including Dartmouth, Blackawton, Dittisham, Kingswear, Stoke Fleming, and Strete) has a population of 9,312. 50.76% (4,727 people) are under 55 and 49.24% (4,585 people) are over 55.



Question 10. How would you describe your ethnicity?

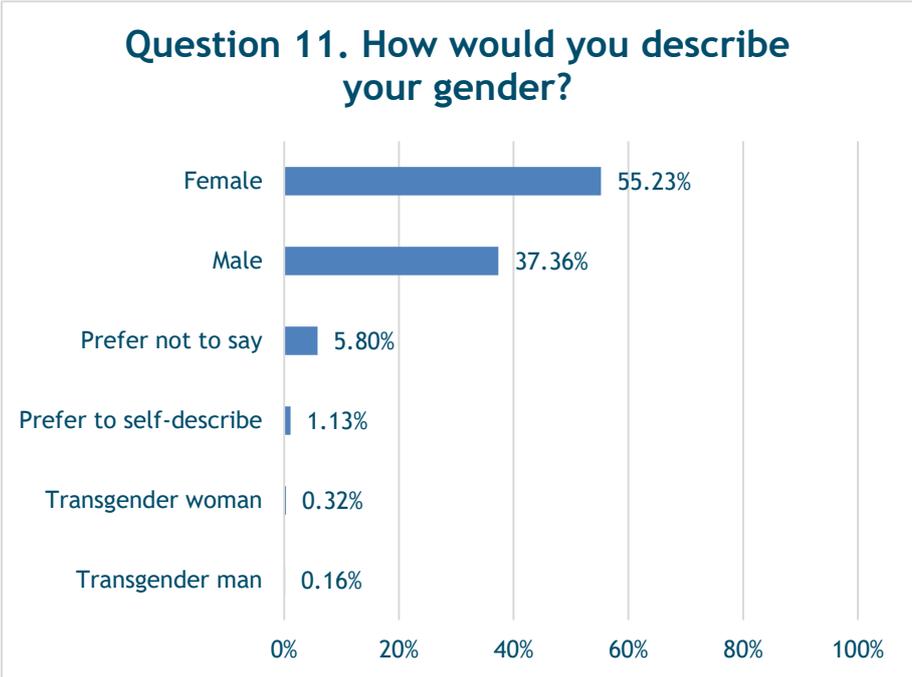


618 respondents answered this question and 24 did not. 88.35% (546 people) were White British, 0.65% (four people) were of mixed heritage, 0.16% (one person) was Asian British, 0.16% (one person) was Afro-Caribbean British, and 0.16% (one person) was a Gypsy/Traveller. 7.77% (48 people) selected “prefer not to say” and 2.75% (17 people) selected “other.” Of the respondents who selected other, three said they were “White European,” and one respondent each described themselves as “White,” “White English,” “African (White),” “White Caribbean,” “Persian,” “New Zealander,” and “Devonian.” The other seven respondents criticised the question as irrelevant and did not provide an answer.

According to data from the Office for National Statistics, the population of the South Hams District Council area is 98.37% White, 0.79% from mixed or multiple ethnic groups, 0.55% Asian, 0.15% Black, and 0.15% “other.”



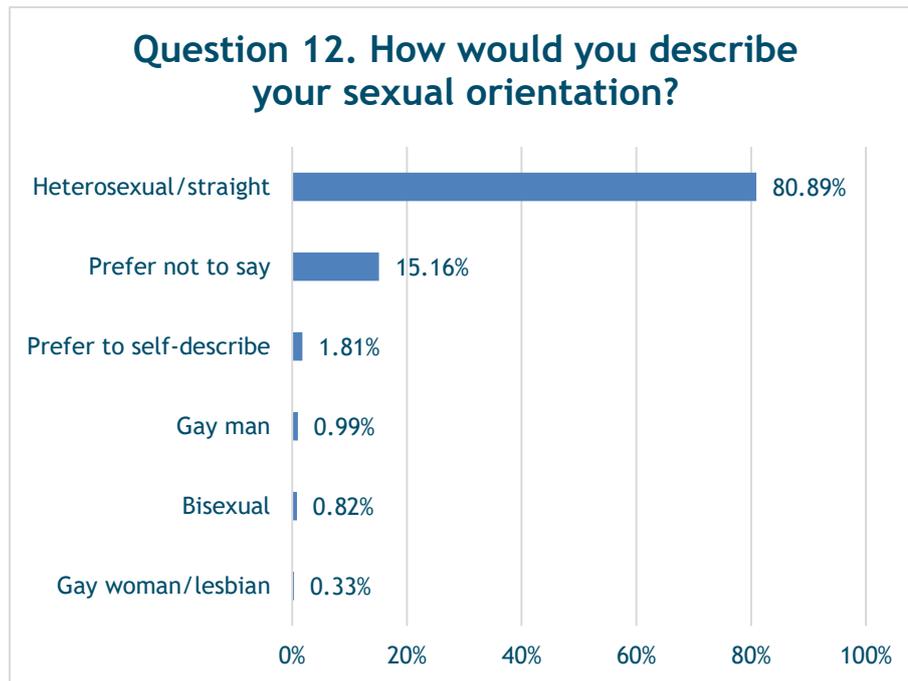
Question 11. How would you describe your gender?



621 respondents answered this question and 21 did not. 55.23% (343 people) were female, 37.36% (232 people) were male, 0.32% (two people) were transgender women, and 0.16% (one person) was a transgender man. 5.80% (36 people) selected “prefer not to say” and 1.13% (seven people) selected “prefer to self-describe.” Of the respondents who preferred to self-describe, one said they were female and the other six criticised the question as irrelevant.



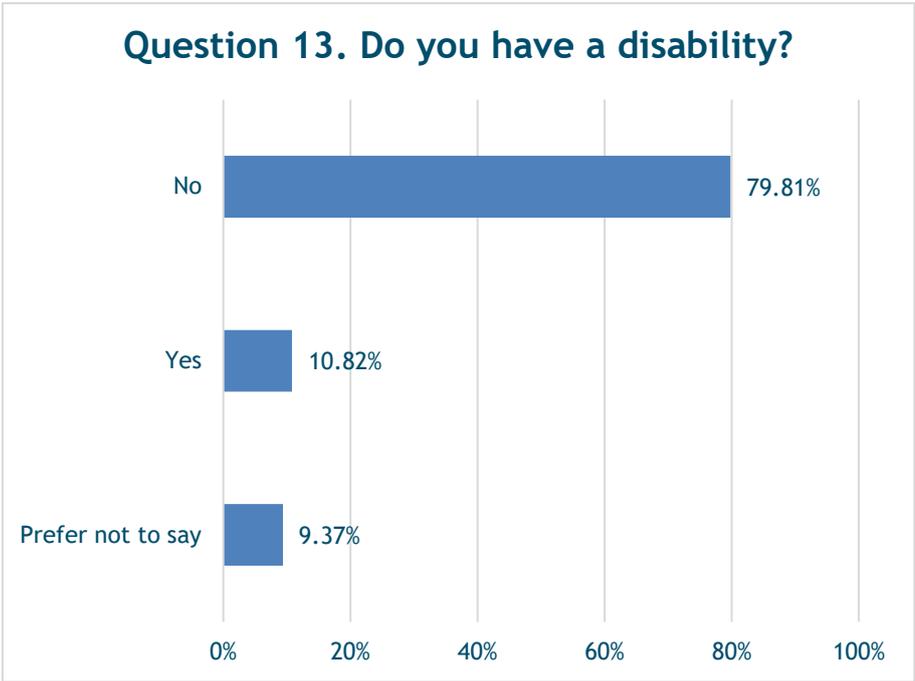
Question 12. How would you describe your sexual orientation?



607 respondents answered this question and 35 respondents did not. 80.89% of respondents (491 people) were heterosexual/straight, 0.99% (six people) were gay men, 0.825 (five people) were bisexual, and 0.33% (two people) gay women/lesbians. 15.16% (92 people) selected “prefer not to say,” and 1.81% (11 people) selected “prefer to self-describe.” Of the respondents who preferred to self-describe, none provided an answer and all but one criticised the question as irrelevant.



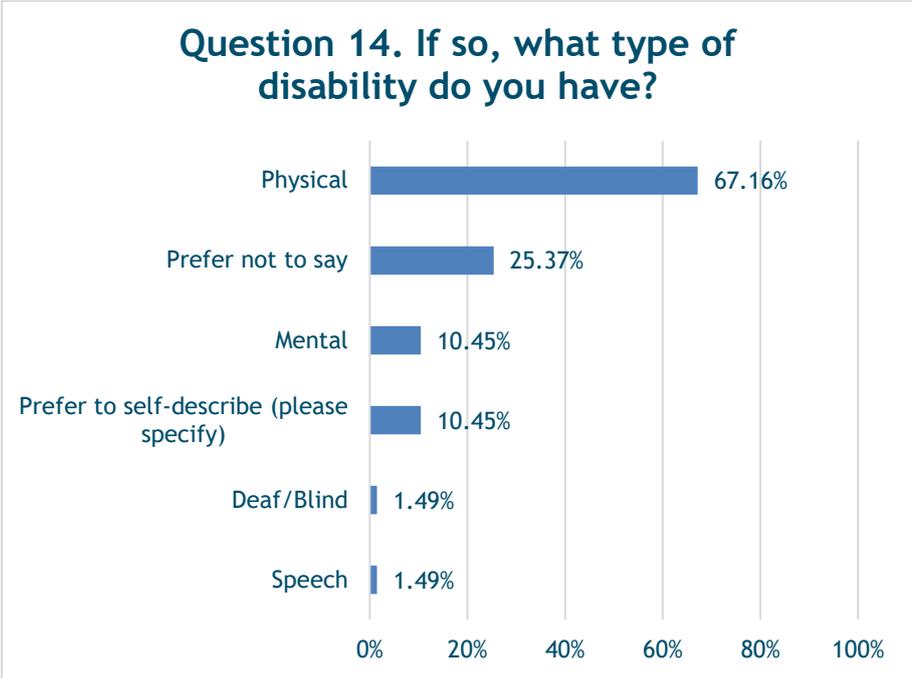
Question 13. Do you have a disability?



619 respondents answered this question and 23 did no. 79.81% of respondents (494 people) did not have a disability, 10.82% (67 people) had a disability, and 9.37% (58 people) selected “prefer not to say.”



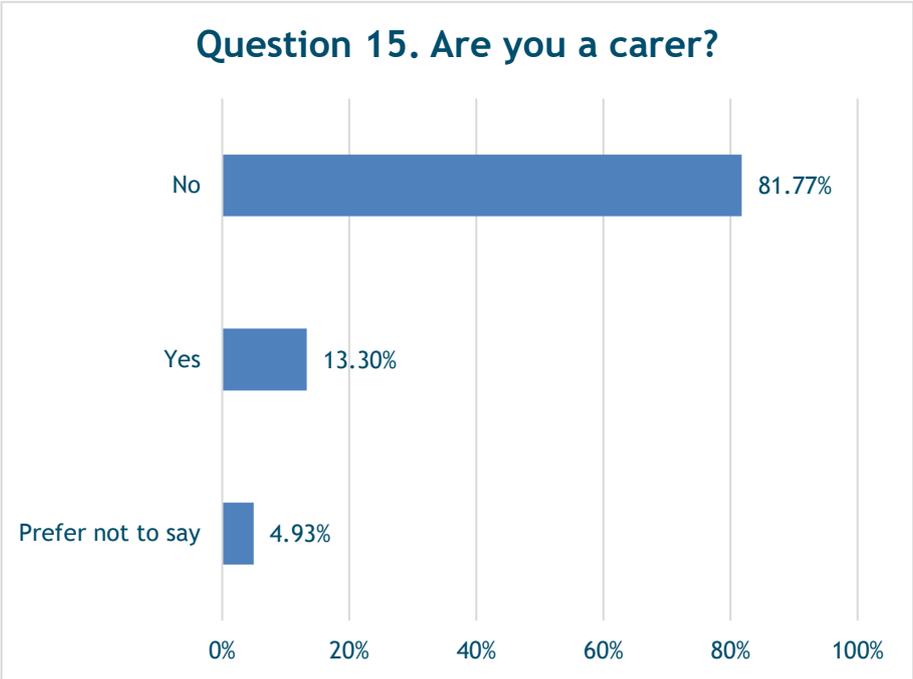
Question 14. If so, what type of disability do you have?



Only respondents who answered “yes” to the previous question have been included in this analysis; of those respondents, 67 answered this question. As respondents could select more than one answer, percentages may total greater than 100. 67.16% (45 people) had a physical disability, 10.45% (seven people) had a mental disability, 1.49% (one person) was Deaf/Blind, and 1.49% (one person) had a speech disability. 25.37% (17 people) selected “prefer not to say” and 10.45% (seven people) selected “prefer to self describe.” Of the seven respondents who preferred to self-describe, two had heart and lung diseases, one had Parkinson’s, one had osteoarthritis and fibromyalgia, one had hearing difficulties, one had ADHD, and one described their disability as “extreme old age.”



Question 15. Are you a carer?



609 respondents answered this question and 33 did not. 81.77% of respondents (498 people) answered no, 13.30% (81 people) answered yes, and 4.93% (30 people) selected “prefer not to say.”



Joint Statement from Torbay & South Devon NHS Foundation Trust and Dartmouth Town Council

We wish to thank our colleagues at Healthwatch for carrying out this survey on our behalf and for providing us with independent evaluation of the results. We are also extremely grateful to those members of the local community who helped shape the survey through our shared working group, and to the 642 local people who took time to share their views with us.

We now plan to share this report with our respective governing bodies (Trust Board and Town Council meetings) and the wider community.

We are pleased that the overwhelming majority of respondents endorse our collaborative working to support a community bid for the site of the former Dartmouth and Kingswear Cottage Hospital. At the time of writing, this remains our 'Plan A' and we are all working hard to progress a development brief for the site.

Our aim through doing this is to support the delivery of social and community value, as well as commercial value, from any future development. It is clear that local people would like to see more affordable housing and more community facilities. Some of the things on people's 'wish lists' are outside our remit to deliver, but we will share the findings of this survey in full with potential development partners.

A number of respondents to the survey asked to be kept informed of developments and we will make sure that they receive regular updates as our work progresses.

Through real partnership working, we all aspire to a successful community bid. If that proves impossible, we will continue to be open and transparent about future plans for the site.

Recognition

Healthwatch in Devon, Plymouth, & Torbay would like to thank all the people who took the time to complete the survey and give their feedback. We would also like to thank the Torbay and South Devon NHS Foundation Trust, Dartmouth Town Council, and local community and voluntary sector groups for their support in distributing the survey in the local area.



Appendix

Appendix 1. Flyer promoting the survey distributed by post

Working with

healthwatch
in Devon, Plymouth and Torbay

NHS
Torbay and South Devon
NHS Foundation Trust

Redeveloping the former Dartmouth and Kingswear Cottage Hospital site

LAST CHANCE TO HAVE YOUR SAY!

Torbay and South Devon NHS Foundation Trust and Dartmouth Town Council are working together to explore whether the community can buy the former Dartmouth Hospital site, and whether its redevelopment could include uses specifically to benefit people in and around Dartmouth.

We would like to hear from you about what new facilities you would like to see for the town.

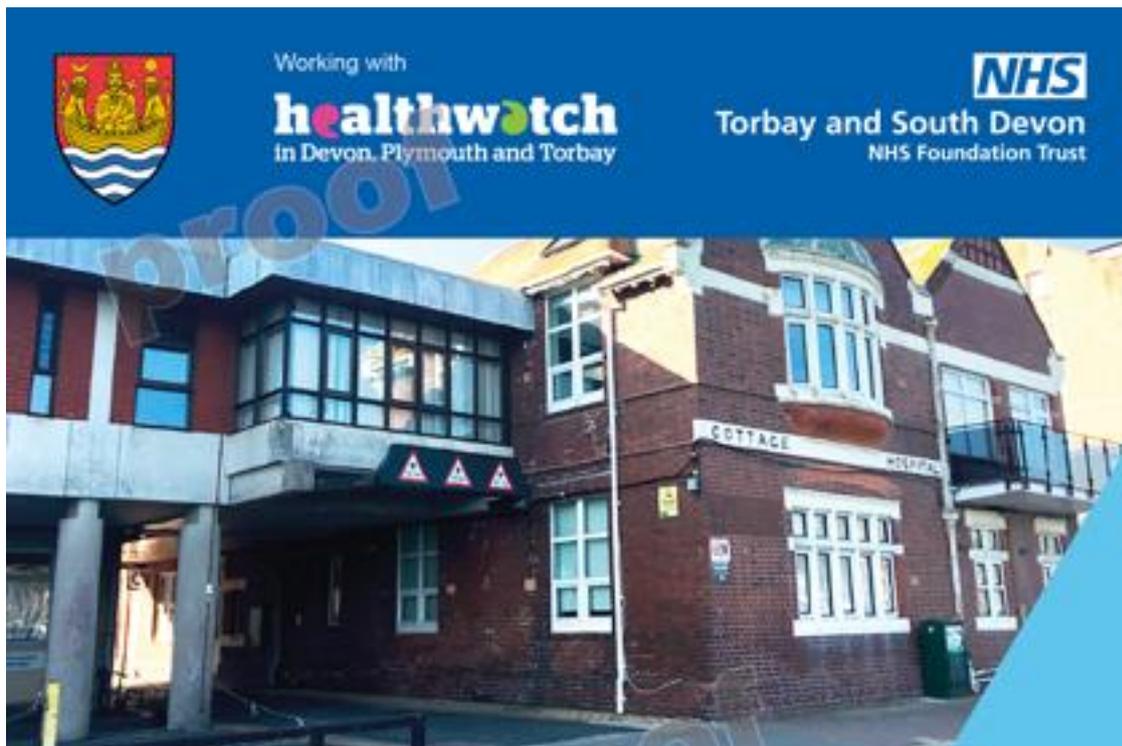
We have compiled a survey to help us better understand what development local residents would like to see on the former hospital site.

We want this survey to be truly representative, so we hope as many residents as possible will take the time to complete our survey either online or by post.

We have extended the closing date for responses to 10 December 2021

You can access the survey here:
<https://surveymonkey.co.uk/r/DartmouthHospital>
 or via the QR code
Scan the QR code to complete the survey online.
 Or you can collect a paper copy of the survey from several local venues (listed overleaf).

Page 1



Paper copies of the survey can be collected from the following locations:

Blackawton Community Shop	Main Street, Blackawton, Totnes, TQ9 7BG
BP Garage Post Office	Townstal Road, Dartmouth, TQ6 9LW
Church of St Thomas of Canterbury	Church Hill, Kingswear, TQ6 0BX
Dartmouth Clinic	2 Mayor's Avenue, Dartmouth, TQ6 9NF
Dartmouth Medical Practice	35 Victoria Road, Dartmouth, TQ6 9RT
Dartmouth Town Council	The Guildhall, Victoria Road, Dartmouth, TQ6 9RY
Dittisham Post Office	The Level, Dittisham, Dartmouth, TQ6 0ES
Flavel Library	The Flavel Arts Centre, Flavel Place, Dartmouth, TQ6 9ND
Stoke Fleming Village Hall	Dartmouth Road, Stoke Fleming, TQ6 0QT
The Hunters Lodge Inn	Cornworthy, Totnes, TQ9 7ES
The Village Shop	Strete, TQ6 0RW
Townstal Spar	1 Mayflower Close, Townstal Crescent, Dartmouth, TQ6 9JP



Appendix 2. A Healthwatch Devon Facebook post promoting the survey



Healthwatch Devon

17 November 2021 · 🌐

Share your views!

Torbay and South Devon NHS Foundation Trust and Dartmouth Town Council are working together to explore whether the community can buy the former Dartmouth Hospital site, and whether its redevelopment could include uses specifically to benefit people in and around Dartmouth.

They now want to hear about what new facilities local people would like to see on the site.

Find out more at: <https://healthwatchdevon.co.uk/.../nhs-and-local-council.../>



Appendix 3. List of stakeholder group invitees

Stakeholder group (attendance at each meeting varied; the following is the complete list of invitees to the workshop in January 2022)

Key stakeholder group (re-development of former Dartmouth and Kingswear Hospital)	
Devon County Council/South Hams District Council	Cllr Jonathan Hawkins
Dartmouth Town Council	Cllr Ged Yardy
Governors & Trust members	Craig Davidson, Mary Lewis Jonathan Shribman
Dartmouth Medical Practice Patient Participation Group (PPG)	Dave Cawley
League of Friends	Carol Lingard
South Hams District Council	Cllr Hilary Bastone
Dartmouth Business Club	Jonathan Sutton
Dartmouth Neighbourhood Plan	Robert Brooke, Tony Tudor, Paul Talbot
Dartmouth Together	Trustees asked to nominate a representative
Dartmouth Trust	Manager
Dartmouth and Kingswear Society	Robert Brook
Commissioners (CCG)	Jenny Turner
Torbay and South Devon NHS FT representatives	Chris Balch, Non-Executive Director; Adrien Cooper, Director of Environment; Helen Elkington, Associate Director, Strategic Estates Development; Corinne Farrell, Head of Communications
The Trust's strategic estates partner: gbpartnerships (advisory role)	Ian Tuddenham, Darrel Coltrini



TQ6	Wendy Price
Dartmouth United Charities	Jill Cawley
Dartmouth Museum	Brian Parker
Dart Harbour Authority	Capt Geoff Holland, Rob Everitt, Tim Dewing
School Governor/PTA rep	Nic Perrott
South Hams District Council equality & diversity rep	None nominated

Contact us



Jan Cutting Healthy Living Centre
Scott Business Park
Beacon Park Road
Plymouth
PL2 2PQ

www.healthwatchdevon.co.uk
t: 0800 520 0640 (Freephone)
e: info@healthwatchdevon.co.uk
tw: @HwDevon
fb: facebook.com/healthwatchdevon



Jan Cutting Healthy Living Centre
Scott Business Park
Beacon Park Road
Plymouth
PL2 2PQ

www.healthwatchplymouth.co.uk
t: 0800 520 0640 (Freephone)
e: info@healthwatchplymouth.co.uk
tw: @HealthwatchPlym
fb: facebook.com/HealthwatchPlymouth



Room 17
Paignton Library
Great Western Road
Paignton
TQ4 5AG

www.healthwatchtorbay.org.uk
t: 08000 520 029 (Freephone)
e: info@healthwatchtorbay.org.uk
tw: @HWTorbay
fb: facebook.com/HealthwatchTorbay
Registered Charity No: 1153450